

### **Notification: Call for Papers**

**Centre for Transparency and Accountability in Governance (CTAG), National Law University Delhi and Centre for Civil Society invite Papers on the theme of 'Public Service Delivery in India'**

#### **About Centre for Civil Society**

Founded in August 1997 on the 50th Anniversary of India's independence, Centre for Civil Society (CCS) is a leading public policy think tank today, ranked 5th in India and 83rd in the world by the TTCSP 2021 report.

CCS champions individual choice and institutional accountability by shaping India's public policy, using evidence-based research, outreach programs and policy training. Our areas of work include education, livelihoods, governance, environment, agriculture and science & technology policy.

#### **About Centre for Transparency and Accountability in Governance (CTAG), National Law University Delhi**

Centre for Transparency and Accountability in Governance, National Law University Delhi has been constituted to uphold the commitment of the rule of law and good governance. The Centre emphasizes on sensitizing people on transparency and accountability in governance; empowering people such as students, lawyers, and public officials to contribute effectively to ensure transparency and accountability in governance; and creating and promoting quality research in the area of transparency and accountability in governance. The Centre has organised national and International Conferences on good governance issues.

#### **Call for Paper Submissions: Special Edition of The International Journal of Transparency and Accountability in Governance**

The International Journal of Transparency and Accountability in Governance (IJTAG, ISSN No: 2395-4337) is the esteemed publication of the Centre for Transparency and Accountability in Governance (CTAG) under the National Law University, Delhi.

The Publication Committee for this special edition is currently inviting high-quality research papers from professionals, researchers, students, NGOs, civil societies, academicians, and other stakeholders engaged in issues related to public service delivery in India.

Submitted research papers should exhibit sound research skills, employ appropriate methodology, and have a clear thematic focus on specific sub-themes. Papers should feature well-defined research questions and present findings based on thorough investigation. We expect submissions to engage comprehensively with the overarching theme, examine relevant literature in-depth, and provide an innovative reassessment of the current understanding of the subject matter.

Major sub-themes include, but are not limited to:

1. Public service guarantee laws;
2. E-governance and digitization of service delivery;
3. Operations and efficacy of public service guarantee commissions (also known as Right to Services Commissions in some states);
4. Effectiveness of complaint and dispute mechanisms in public service guarantee laws;
5. Role and relevance of private intermediaries, such as Lok Seva Kendras, in facilitating public service delivery;
6. Global best practices in public service delivery;
7. Other relevant sub-themes identified by authors.

We look forward to receiving your submissions that contribute to the advancement of knowledge in the field of transparency and accountability in governance.

### **How to Submit?**

Interested authors can submit their abstracts to [ctag@nludelhi.ac.in](mailto:ctag@nludelhi.ac.in) and copy [submit@ccs.in](mailto:submit@ccs.in).

### **Submission Deadline**

June 1, 2023

### **Contact Information**

In case of any queries, please contact [ctag@nludelhi.ac.in](mailto:ctag@nludelhi.ac.in)

### **Submission Guidelines**

- Papers may be up to 5000-10000 words in length, including footnotes
- Submission must be compatible with Microsoft Word and headings should follow the following standard:
  - 1. LEVEL 1 HEADING: All Capitals & Bold;
  - 1.1. LEVEL 2 SUB-HEADING First Letter CAPITAL & BOLD;
  - 1.1.1. Level 3 Sub-Sub-Heading: First Letter CAPITAL & BOLD & ITALIC;
  - 1.1.1.1. Level 4 Sub-Sub-Sub-Heading: Normal
- All Articles must be accompanied by an abstract of about 250- 300 words stating the theme of the paper precisely along with keywords.
- Authors shall be required to submit an author profile and post submission of 200 words before their contribution can be considered for publication.

- The submission must be the original work of the authors. Any form of plagiarism will lead to disqualification.
- Submitted entries must not have been sent for consideration elsewhere for presentation or publication.
- Co-authorship is allowed. The maximum number of Co-author for a submission shall only be one.
- Authors should provide their contact details, designation, and institutional affiliation in the covering letter for the submission.
- Footnotes must conform to the Standard Indian Legal Citation
- Copyright of all entries shall exclusively vest with CTAG, NLU Delhi. The submission would imply that the author has assigned such rights to CTAG, NLU Delhi.